

**Agenda**  
**Alamo Area Council of Governments**  
**Intellectual and Developmental Disabilities (IDD) Services**  
**Advisory Committee Meeting**  
**June 14, 2022 -1:00 P.M.**  
**AACOG Boardroom**  
**2700 NE Loop 410, Suite 101**  
**San Antonio, TX 78217**

1. Meeting called to Order.

*The IDD Services Advisory Committee serves to provide advice and recommendation to the AACOG Board of Directors regarding the Local Plan for Intellectual and Developmental Disabilities services in Bexar County and as such is meeting in accordance with Chapter 551 of the Texas Government Code (Open Meetings Act).*

2. Roll Call.

3. Public Comments

*This time is for anyone to comment to the Advisory Committee on issues and items of concern. There will be no deliberation or action on these comments. Time allowed is at the discretion of the Chairman, with three (3) minutes being customary.*

4. Declarations of Conflict of Interest.

5. Consider and act upon approval of the March 1, 2022 minutes.

6. Community Needs Assessment survey

7. Report on Bexar County Technical Advisory Committee for Persons with Disabilities

8. Program Reports.

1. **Business Service**
2. **Community Engagement**
3. **Community Services**
4. **Waiver Services**
5. **Texas Council Developmental Disabilities**
6. **Transition Support Team**
7. **Director's Report**

9. Items to be placed on next meeting's agenda.

10. Next Meeting Date: September 13, 2022

11. Adjournment.

This meeting is accessible to people with disabilities. The accessible entrance is located at the front entrance of 2700 NE Loop 410, San Antonio, TX 78217. Accessible parking spaces are also available. Please contact ACOG for auxiliary aids and services for the hearing impaired, including interpreters for the deaf, at 210-362-5200 at least 48 hours prior to the meeting or by calling Texas Relay at 7-1-1 for assistance.

**IDD Services Advisory Committee**

**5.**

**Meeting Date:** 06/14/2022

**Title:** IDDS AC March 1, 2022 Minutes

**Presented by:** Jacob Ulczynski, Director, IDD Services

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**AGENDA ITEM DESCRIPTION:**

Consider and act upon approval of the March 1, 2022 minutes.

**BACKGROUND/HISTORY:**

**DISCUSSION:**

**FINANCIAL IMPACT:**

**STAFF RECOMMENDATION:**

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**Attachments**

March 1st Minutes

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# DRAFT

**Agenda**  
**Alamo Area Council of Governments**  
**Intellectual and Developmental Disabilities (IDD) Services**  
**Advisory Committee Meeting**  
**March 1, 2022 -1:00 P.M.**  
**AACOG Boardroom**  
**2700 NE Loop 410, Suite 101**  
**San Antonio, TX 78217**

**MEMBERS PRESENT**

Anne Connell, Family Member  
Mary Hanlon-Hillis, Family Member  
Cara Magrane, Community Member  
James Meadours, Chair, Self-Advocate  
Bill Robinson, Vice-Chair, Community Member

**MEMBERS ABSENT**

Robin Fields, Community Member  
Heather Long, Community Member  
Barb Martin, Family Member  
Jennifer Tarr, Family Member  
Carla Thomas, Community Member  
Debby Valdez, Family Member

**STAFF PRESENT**

Jacob Ulczynski, Sr. Director of IDD Services  
Virginia Charles, Assistant Director, IDD Services  
and Other Staff

1. Meeting called to Order.

*The IDD Services Advisory Committee serves to provide advice and recommendation to the AACOG Board of Directors regarding the Local Plan for Intellectual and Developmental Disabilities services in Bexar County and as such is meeting in accordance with Chapter 551 of the Texas Government Code (Open Meetings Act).*

Meeting was called to order at 1:06 p.m.

2. Roll Call.

3. Public Comments

*This time is for anyone to comment to the Advisory Committee on issues and items of concern. There will be no deliberation or action on these comments. Time allowed is at the discretion of the Chairman, with three (3) minutes being customary.*

No Public Comments were given

4. Declarations of Conflict of Interest.

5. Statement of Members, Terms, and Attendance

6. Consider and act upon approval of the December 14, 2021 minutes.

Moved by Mary Hanlon-Hillis, seconded by Anne Connell

**Vote: 4 - 0**

7. Discussion and appropriate action on the recommendation from the membership subcommittee on member applications for the IDD Services Advisory Committee.

Moved by Anne Connell, seconded by Chair James Meadours

**Vote: 2 - 0**

8. Discussion and appropriate action on the recommendation from the Contract Subcommittee on the Request for Application (RFA) submission.

Moved by Cara Magrane, seconded by Vice Chair Bill Robinson

**Vote: 5 - 0**

9. Report on Bexar County Technical Advisory Committee for Persons with Disabilities

10. Program Reports.

1. **Business Service**
2. **Community Engagement**
3. **Community Services**
4. **Waiver Services**
5. **Texas Council Developmental Disabilities**
6. **Transition Support Team**
7. **Director's Report**

11. Items to be placed on next meeting's agenda.

Recommended future Agenda Items:

1. James wants to add video about Sexual Assault Victims
2. YMCA Health Matters
3. Briefing on Day Hab services

12. Next Meeting Date: June 14, 2022

13. Adjournment

Meeting adjourned at 2:45pm

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**IDD Services Advisory Committee**

**6.**

**Meeting Date:** 06/14/2022

**Title:** Community Needs Assessment

**Presented by:** Jacob Ulczynski, Director, IDD Services

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**AGENDA ITEM DESCRIPTION:**

Community Needs Assessment survey

**BACKGROUND/HISTORY:**

**DISCUSSION:**

**FINANCIAL IMPACT:**

**STAFF RECOMMENDATION:**

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**Attachments**

Survey

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# AACOG IDD



# COMMUNITY SURVEY

The Alamo Area Council of Governments (AACOG) is currently conducting a Community Needs Assessment to better understand the needs of persons with intellectual or developmental disabilities (IDD) in Bexar County. We would like your input!



**Scan QR  
Code for  
survey:**



**IDD Services Advisory Committee**

**8.**

**Meeting Date:** 06/14/2022

**Title:** Program Reports

**Presented by:** Jacob Ulczynski, Director, IDD Services

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**AGENDA ITEM DESCRIPTION:**

Program Reports.

1. **Business Service**
2. **Community Engagement**
3. **Community Services**
4. **Waiver Services**
5. **Texas Council Developmental Disabilities**
6. **Transition Support Team**
7. **Director's Report**

**BACKGROUND/HISTORY:**

**DISCUSSION:**

**FINANCIAL IMPACT:**

**STAFF RECOMMENDATION:**

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**Attachments**

Community Engagement

Community Services

Waiver Services

TCDD

TST

Director's Report

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# IDD Services Overview of Community Engagement

*presented to*

## **Intellectual and Developmental Disability Services Advisory Committee**

*presented by*

**Corina Arauza**

Community Engagement Manager

**June 14, 2022**



# IDDs Business Services Dept.

## Includes the Following Functions:

Health Information & Records: Team of 4 HIR Clerks that are supervised by Ruben Liserio; Performs daily data entry functions & records management/ maintenance.

Training: Training Specialist, Nora Anthony, delivers training for new/ existing staff as needed. Ms. Anthony has trained 18 new IDD staff. She continues to integrate a Person Centered Thinking approach when training staff. In this quarter 16 AACOG employees have completed PCT training.

## Certification Underway for 4 Additional Plan Facilitation Trainers

\*There are five IDDS staff that are Person Centered Thinking Trainer certified.

\*There are four IDD staff who are in training and soon to be certified as a Plan Facilitation trainers. We currently have 1 manager, Jennifer Caruso who is certified. The level of skills to successfully facilitate this training far exceeds the requirements of a PCT trainer. Plan Facilitation offers a road map of a curriculum that hinges on how a conversation is facilitated with a co-trainer with an intellectual or other disability to demonstrate how PCT skills come to life.

# Outreach

## FY 2022 3rd Quarter Count

Event	Location	Date
Jackson Community Night Resource Fair	Chicken n Pickle	3-3-2022
Chicken n Pickle Family Night for Developmental Disabilities Month		3-22-2022
Fiesta de Salud		3-30-2022
What's Next Symposium		3-31-2022
Fiesta Especial 5k & Parade with Disability SA		4-2-2022
Annual Low Vision Expo		4-2-2022
Autism Walk Resource Fair	Highland Hills Elementary Morgan's Wonderland	4-2-2022
College & Family Fair		4-14-22
Morgan's Easter Fest		4-16-2022
Texas A&M Covid Collaboration for Persons with IDD		4-16-2022
Annual Kids Fest		4-16-2022
Virtual Conversation 360: Covid & Persons with IDD		4-19-2022
Harlandale ISD Health Fair		4-21-2022
Health Fair at Henry Carroll ECEC		4-22-2022
Colonial Hills Health Fair		4-22-2022

# Outreach

## FY 2022 3rd Quarter Count continued

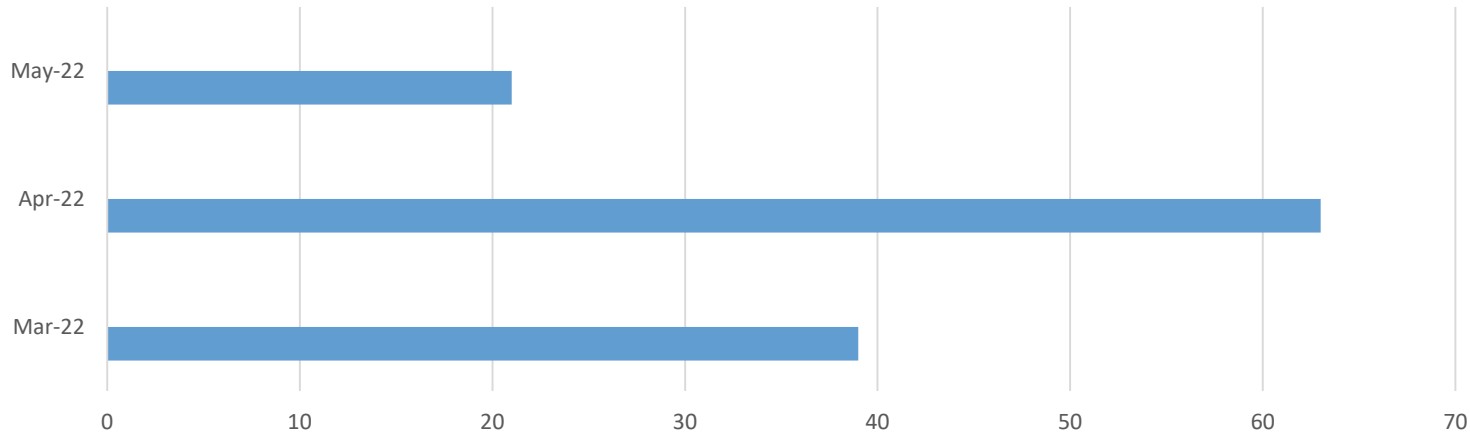
Event	Location	Date
Alamo Colleges Mental Health Fair Community Program Fair	St. Lukes Church	4-27-2022 4-27-2022
Region 20 Community Fair Brooke Army Medical Center Community Fair		4-28-2022 4-29-2022
SAISD Disability Resource Fair SOSA Family Engagement Fir		4-30-2022 5-13-2022
Community Health Fair at the Antioch Sports Complex & Community Center		5-14-2022
Poe Middle School Health Fair		5-18-2022

# Signify Referrals

## Referrals Received by Month

Signify is a coordinated system that was developed as a single point of entry for individuals living with Autism. Through this portal, individuals and families can access a care coordinator, who assesses their needs and navigates their connection to a network of available providers and resources. AACOG receives referrals through this portal for inquiries about services, benefit assistance, and requests to be placed on the interest list for the Waiver programs.

123 Total Incoming Referrals 93 Unique Contacts Referred



# Screening Activities

## FY 2022 2nd Quarter Count

	Total	Mar 22	Apr 22	May 22
New Case Numbers	566	286	104	176
Applications	181	43	80	58

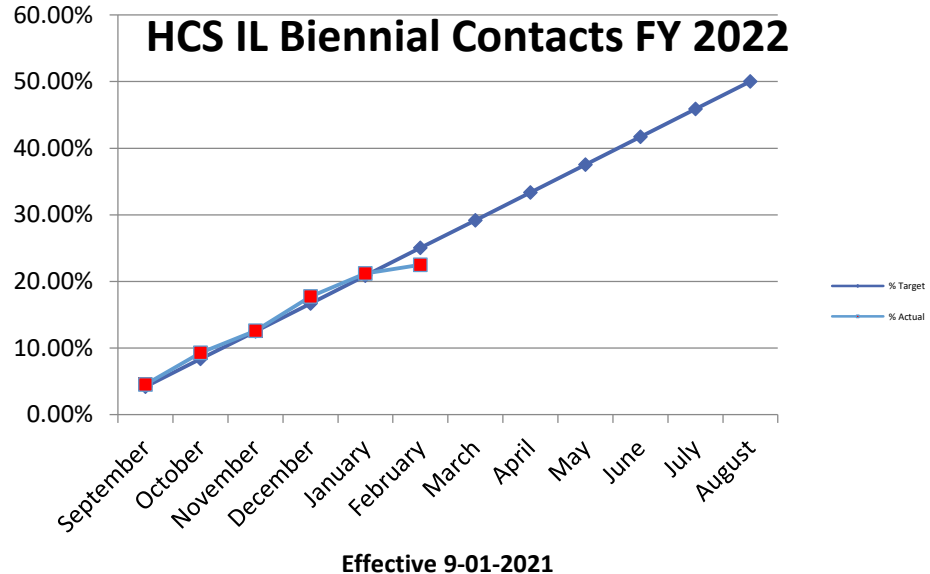
# Intermediate Care Facilities

ICF Providers in Bexar County	Max Occupancy	Current Occupancy	Available Occupancy
Autistic Treatment Center, Inc.	18	18	0
Bexar County Board Of Trustees For Mhmr Services	10	9	1
Bexar County Home Care Inc	24	24	0
Calab Inc	24	24	0
Complete Life Care	12	12	0
Council Oaks Community Options, Ltd	72	72	0
December Nine Company	6	6	0
Dreams Come True, Inc.	6	6	0
Educare Community Living Corporation – Texas	162	152	10
Educare Community Living, Limited Partnership	12	12	0
Home At Silver Quail, Inc.	6	6	0
Knob Oak, Inc.	6	5	1
Mission Road Developmental Center	34	30	4
R & K Specialized Homes Inc	54	41	13
Reaching Maximum Independence Inc	30	29	1
Regency Community Services, Inc.	6	6	0
San Antonio State School	245	186	59
South Texas Community Living Corporation	47	37	10
Specialized Home Life, Texas Ltd Partnership	12	11	1
Ucg Central Texas Holdings Llc	6	6	0
Whitby Road Alliance Inc	8	8	0
<b>Grand Total</b>	<b>800</b>	<b>700</b>	<b>100</b>

# Waiver Interest Lists

HCS IL 2022	Dec	Jan	Feb
% Target	16.68%	20.85%	25.02%
% Actual	17.73%	21.18%	22.48%
% Diff	1.05%	0.33%	-2.54%
# on IL	6254	6278	6293
# Diff Target	66	21	-160

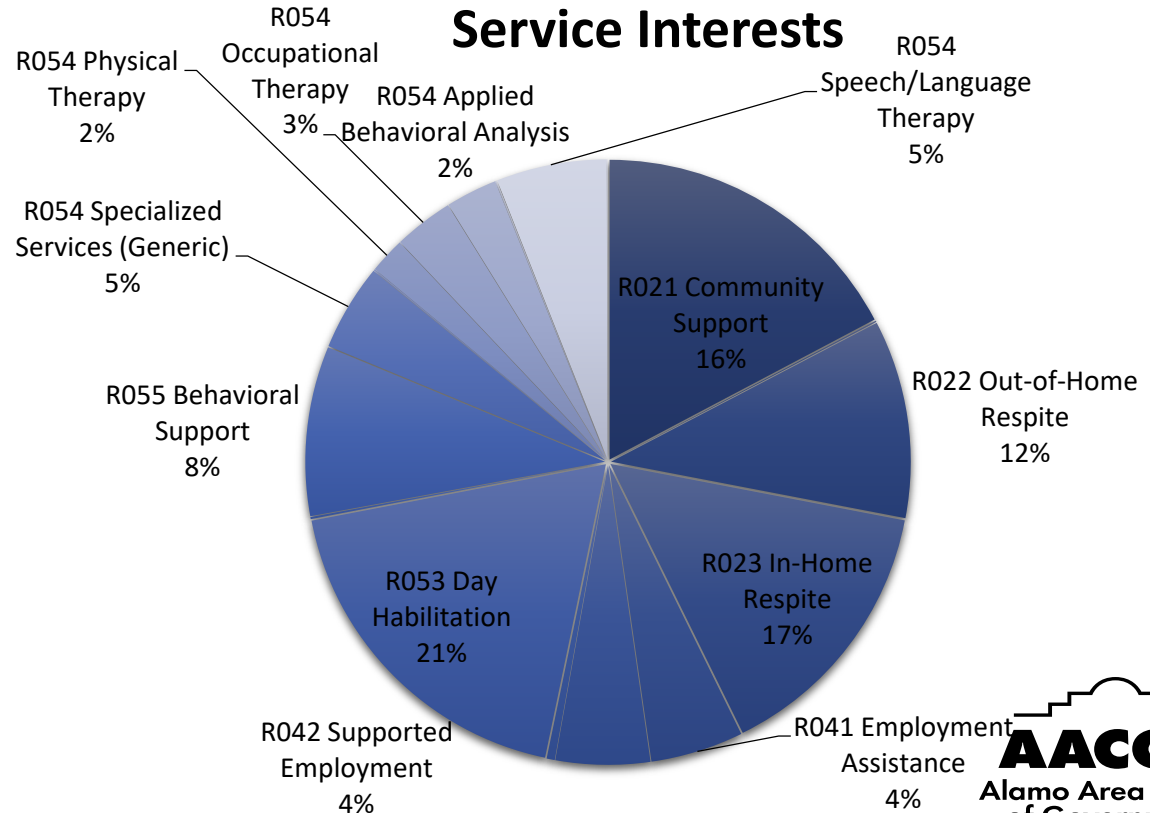
The last CARE report LIDDA was able to run in order to obtain this information was in February. All interest list information went thru a data migration from CARE to CSIL. All contacts continued to be made but could not be entered into the database until early May. Although some information transported over, other information was able to be added, there is still a freeze on data entering biennial contacts. Due to this hold up I cannot provide an accurate update on where the LIDDA is on meeting its performance contract in regards to the Interest List.





# Local GR Services Interest List

Eligible Individuals	1198
Total Service Interests	2738
R014 Service Coordination (GR)	482
R014 Service Coordination (Medicaid)	9
R017 Service Auth./Monitoring	0
R019 Continuity of Services	2
R021 Community Support	341
R022 CAMP	50
R022 Out-of-Home Respite	248
R023 In-Home Respite	679
R041 Employment Assistance	110
R042 Supported Employment	82
R043 Vocational Training	17
R053 Day Habilitation	339
R053 Head Start	1
R055 Behavioral Support	183
R054 Specialized Services (Generic)	31
R054 Physician Services	0
R054 Physical Therapy	22
R054 Occupational Therapy	32
R054 Applied Behavioral Analysis	41
R054 Counseling	8
R054 Dietary Services	
R054 Audiology	
R054 Speech/Language Therapy	52
R054 Nursing	12



# FY 2022 3rd Quarter Operations Overview





Alamo Area Council  
of Governments



# **AACOG IDD Safety Net, PASRR, and Employment Services**

**Presented to: Intellectual & Developmental Disability Services Advisory Committee**

**Presented by: Arnold Ferguson**

**June 14, 2022**



*Safety Net Program and  
General Revenue  
Utilization*



## Overview 2021

Total Individuals Served Census	FY 2021	Closed	FY2021
SN Adult w/ Medicaid	295	<b>Total Closed</b>	72
SN Adult w/o Medicaid	82		
SN Child w Medicaid	59		
SN Child w/o Medicaid	7		
<b>Total Served</b>	<b>443</b>		

**Requested IPC Services Total FY 2021**  
**637**

**Total Obligated Total FY 2021**  
**\$1,134,286.58**

**Total Utilized Total FY 2021**  
**\$468,737.97**



## Overview 2022

2022 Individuals Served Census	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
SN Adult w/ Medicaid	256	239	231	
SN Adult w/o Medicaid	49	48	62	
SN Child w Medicaid	61	56	49	
SN Child w/o Medicaid	5	4	4	
<b>Total Served</b>	<b>371</b>	<b>347</b>	<b>346</b>	

### Requested IPC Services Up To Date

**652**

### Total Obligated Up To Date

**\$1,150,320.29**

### Total Utilized Up To Date

**\$419,712.38**

# Current Safety Net Obligations FY 2022

FY 2022 Services	Number Served	Obligated in IPC	Utilized
<b>Active/Totals</b>	<b>652</b>	<b>\$1,150,320.29</b>	<b>\$419,712.38</b>
GR: ABA Therapy Services	8	\$12,954.50	\$7,956.05
GR: Behavioral Support	91	\$203,313.64	\$93,603.09
GR: Community Supports	139	\$242,782.98	\$64,117.20
GR: Day Habilitation	117	\$282,179.53	\$91,840.63
GR: Day Habilitation Summer Camp	25	\$21,475.37	\$1,668.80
GR: Head Start Program	5	\$2,520.00	\$180.00
GR: Respite In-Home, Daily	5	\$11,100.00	\$4,050.00
GR: Respite In-Home, Hourly	94	\$211,297.53	\$98,291.25
GR: Respite Out-of-Home, Daily	3	\$7,950.00	\$5,250.00
GR: Respite Out-of-Home, Hourly	23	\$49,083.72	\$29,047.50
GR: Speech & Language Services	9	\$27,030.00	\$12,420.00
GR: Transportation	133	\$78,633.02	\$11,287.86

# Current FY 2022 Service Obligation by Provider

Provider Agency	Obligation	Used
ABA and Behavioral Services, LLC.	24	\$17,338.64
ABA Center for Excellence	34	\$40,108.34
Angel Care Center of SA, Inc.	24	\$20,272.37
ARC	21	\$19,899.18
Beach House Arts	17	\$11,400.21
Behavior Savivors	32	\$24,295.10
CAMP	3	\$1,830.00
Care Warriors	22	\$1,871.50
Center for Health Care Services - Converse	40	\$14,582.74
Center for Health Care Services - Drexel	7	\$2,566.30
Eva's Heroes	13	\$747.98
Hand in Hand	59	\$10,438.74
Jennifer Garrett	14	\$19,589.12
Kidz Treehouse Pediatric Therapy, LLC	9	\$12,420.00

Provider Agency	Obligation	Used
Lifeline Care and Services	191	\$151,150.45
Lifetime Living, Inc.	38	\$17,316.23
Mission Road - Unicorn	18	\$6,446.23
Mission Road Development Center	35	\$17,164.32
Reaching for Maximum Independence	9	\$6,404.89
SA Life Academy	9	\$12,077.31
SAFIRE	8	\$5,459.72
South Texas Behavioral Institute	6	\$1,211.25
University United Methodist Church	6	\$5,121.76

## Provider Agency with no current GR Obligation

Autism Treatment Center/Home Life & Community Services/EMMA





*Pre-Admission  
Screening and Resident  
Review – (PASRR)*



## Overview 2021

Individuals Served Census	09.01.2020 - 08.31.2021
PASRR Eval	172
Habilitation Coordination	269
Transition	53
Enhanced Community Coordination	31

Unduplicated Individuals Authorized an IPC for PASRR FY 2021: 217

Total Number of IPC Authorizations for Residents in FY2021: 416

\*Grand Total of IPC Services Utilized in 2021: \$1,197,358.94



## Overview 2022

FY2022 Individual Encounter Census	1 <sup>st</sup> Qtr.	2 <sup>nd</sup> Qtr.	3 <sup>rd</sup> Qtr.	4 <sup>th</sup> Qtr.
PASRR Evaluation Related Contacts	239	231	255	
Habilitation Coordination	2793	1866	1549	
Transition	175	143	118	
Enhanced Community Coordination	158	177	188	
FY2022 NF Completed Transitions Into Community	1	8	3	

Current Residents in Habilitation Coordination FY 2022: 256

Unduplicated Individuals Authorized an IPC for PASRR FY 2022: 215

Total Number of IPC Authorizations for Residents in FY2022: 434

\*Year-To-Date Utilized IPC Services for FY2022: \$1,208,608.44

# PASRR Services

Service	Total Services in 2021	Total Services in 2022 Up To Date	Services 1st Quarter 2022	Services 2nd Quarter 2022	Services 3rd Quarter 2022	Services 4th Quarter 2022
Commun Liv 1-7 Day CLDP Trans/Monit-Type A INITIAL	16	15	2	7	6	
Commun Liv 1-7 Day CLDP Trans/Monit-Type A SUBSEQ	4	1	0	1	0	
Commun Liv 1-7 Day CLDP Trans/Monit-Type B	0	2	0	0	2	
Commun Liv 8-45 Day CLDP Tran/Monit-Type A INITIAL	21	13	1	4	8	
Commun Liv 8-45 Day CLDP Tran/Monit-Type A SUBSEQU	7	0	0	0	0	
Commun Liv 8-45 Day CLDP Tran/Monit-Type B	4	0	0	0	0	
Commun Liv 46-90 Day CLDP Tran/Monit-Type A INITIA	6	5	0	0	5	
Commun Liv 46-90 Day CLDP Tran/Monit-Type A SUBSEQ	4	1	1	0	0	
Commun Liv 46-90 Day CLDP Tran/Monit-Type B	9	6	1	2	3	
Community Living HCS Type A INITIAL	151	119	34	32	53	
Community Living HCS Type A SUBSEQUENT	7	5	5	0	0	
Community Living HCS Type B	417	455	79	107	269	
Community Living Other ECC - Type A INITIAL	2	4	1	2	1	
Community Living Other ECC - Type A SUBSEQUENT	8	0	0	0	0	
Community Living Other ECC -Type B	5	1	1	0	0	

# PASRR Services

Service	Total Services in 2021	Total Services in 2022 Up To Date	Services 1 <sup>st</sup> Quarter 2022	Services 2 <sup>nd</sup> Quarter 2022	Services 3 <sup>rd</sup> Quarter 2022	Services 4 <sup>th</sup> Quarter 2022
Community Living Qtrly TxHmL Type A INITIAL	0	1	0	0	1	
Community Living Quarterly HCS Type A INITIAL	40	43	10	12	21	
Community Living Quarterly HCS Type A SUBSEQUENT	9	1	1	0	0	
Community Living Quarterly HCS Type B	6	61	4	0	57	
Informational Note	370	471	170	94	207	
PASRR HC: 180 Day CLO Mtg - Type A	157	184	61	47	76	
PASRR HC: 180 Day CLO Mtg - Type B	139	88	41	20	27	
PASRR HC: Facility ACCEPTED CM Type A	1637	1213	449	379	385	
PASRR HC: Facility ACCEPTED CM Type B	5074	3473	1673	989	811	
PASRR HC: Facility DECLINED CM Type B	1	1	0	0	1	
PASRR HC: INT-IDT Planning Mtg Type A	119	136	41	45	49	
PASRR HC: INT-IDT Planning Mtg Type B	139	64	28	17	19	
PASRR HC: Other IDT Planning Mtg Type A	61	42	15	15	12	
PASRR HC: Other IDT Planning Mtg Type B	72	78	39	18	21	
PASRR HC: Qrtly IDT Mtg Type A	276	227	57	76	94	
PASRR HC: Qrtly IDT Mtg Type B	235	169	77	38	54	

# PASRR Services

Service	Total Services in 2021	Total Services in 2022 Up To Date	Services 1st Quarter 2022	Services 2nd Quarter 2022	Services 3rd Quarter 2022	Services 4th Quarter 2022
PASRR, PE Collateral Contacts, RE, LAR	61	10	1	7	2	
PASRR, PE Document PLII & Portal Entry	256	160	49	53	58	
PASRR, PE Eval with Client	192	147	48	45	54	
PASRR, PE IDT Mtg	123	93	33	22	38	
PASRR, PE Nursing Staff Consult	83	58	2	2	54	
PASRR, PE Record Review	191	142	48	45	49	
PASRR, PE Scheduling Call to Nursing Facility	164	88	47	39	2	
Post- Move Monitoring - 1043	1	0	0	0	0	
Other Sett 8-45 Day CLDP Tran/Monit-Type A INITIAL	1	0	0	0	0	
Other Setting ICF Waivers Monitor-Type B	7	0	0	0	0	
Other Setting Qtrly Waivers Monitor-Type A INITIAL	1	0	0	0	0	
Other Setting Qtrly Waivers Monitor-Type B	1	0	0	0	0	
Refusal for SC For Individual In NF - 1044	1	0	0	0	0	
Unsuccessful Encounter	811	638	189	140	167	

# PASRR Services

Service	Total Services in 2021	Total Services in 2022 Up To Date	Services 1st Quarter 2022	Services 2nd Quarter 2022	Services 3rd Quarter 2022	Services 4th Quarter 2022
W/in 180 Day CLDP Trans Monit Type A INITIAL	7	95	25	41	29	
W/in 180 Day CLDP Trans Monit Type A SUBSEQUENT	68	7	7	0	0	
W/in 180 Day CLDP Trans Monit Type B	68	253	93	79	81	
W/in 180 Day CLDP Trans Monit/Coord Type A INITIAL	6	5	4	1	0	
W/in 180 Day CLDP Trans Monit/Coord Type A SUBSEQU	12	4	4	0	0	
W/in 180 Day CLDP Trans Monit/Coord Type B	62	19	18	0	1	
W/in 180 Day CLDP Trans Plan SPT Type A INITIAL	2	1	1	0	0	
W/in 180 Day CLDP Trans Plan SPT Type A SUBSEQUENT	15	0	0	0	0	
W/in 180 Day CLDP Trans Plan SPT Type B	4	8	1	4	3	
W/in 180 Day CLDP Transition Mtg Type A INITIAL	2	1	0	0	1	
W/in 180 Day CLDP Transition Mtg Type A SUBSEQUENT	6	2	2	0	0	
W/in 180 Day CLDP Transition Mtg Type B	2	2	0	2	0	
W/in 180 Day Other ECC -Type B	2	0	0	0	0	
W/in 180 Day Pre-Site Move Type B	14	11	1	7	3	

# PASRR Specialized Services

Provider and Specialized Service	Authorized 2021 from 09/01/2020- 08/31/2021	Authorized up to date in FY2022	Authorized 1 <sup>st</sup> Quarter 2022	Authorized 2 <sup>nd</sup> Quarter 2022	Authorized 3 <sup>rd</sup> Quarter 2022	Authorized 4 <sup>th</sup> Quarter 2022
<b>ABA and Behavioral Services, LLC.</b>	<b>153</b>	<b>132</b>	<b>117</b>	<b>109</b>	<b>158</b>	
PASRR Spec Svc: Behavioral Support	71	61	54	51	71	
PASRR Spec Svc: Indep Living Skills Trng	82	71	63	58	87	
<b>ABA Center for Excellence</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>	
PASRR Spec Svc: Behavioral Support	1	3	3	3	3	
<b>Angel Care Center of SA, Inc.</b>	<b>201</b>	<b>163</b>	<b>132</b>	<b>131</b>	<b>200</b>	
PASRR Spec Svc: Day Hab (1-2.9hrs)	1	0	0	0	0	
PASRR Spec Svc: Day Hab (3+hrs)	15	9	5	7	11	
PASRR Spec Svc: Indep Living Skills Trng	185	154	127	124	189	
<b>Beach House Arts</b>	<b>-</b>	<b>4</b>	<b>4</b>	<b>3</b>	<b>11</b>	
PASRR Spec Svc: Indep Living Skills Trng	-	4	4	3	11	
<b>Care Warriors</b>	<b>-</b>	<b>5</b>	<b>-</b>	<b>5</b>	<b>11</b>	
PASRR Spec Svc: Indep Living Skills Trng	-	5	-	5	11	
<b>Estrella De Mar Inc</b>	<b>2</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	
PASRR Spec Svc: Day Hab (3+hrs)	2	-	-	-	-	



# PASRR Specialized Services

Provider and Specialized Service	Authorized 2021 from 09/01/2020- 08/31/2021	Authorized up to date in FY2022	Authorized 1 <sup>st</sup> Quarter 2022	Authorized 2 <sup>nd</sup> Quarter 2022	Authorized 3 <sup>rd</sup> Quarter 2022	Authorized 4 <sup>th</sup> Quarter 2022
<b>Every Moment Matters Agency</b>	2	-	-	-	-	-
PASRR Spec Svc: Indep Living Skills Trng	2	-	-	-	-	-
<b>Hand in Hand</b>	2	8	3	8	9	
PASRR Spec Svc: Indep Living Skills Trng	2	8	3	8	9	
<b>Home Life &amp; Community Services</b>	3	-	-	-	-	
PASRR Spec Svc: Indep Living Skills Trng	3	-	-	-	-	
<b>Jennifer Garrett</b>	14	10	8	8	11	
PASRR Spec Svc: Behavioral Support	14	10	8	8	11	
<b>Lifeline Care and Services</b>	4	1	1	1	2	
PASRR Spec Svc: Indep Living Skills Trng	2	1	1	1	2	
PASRR Spec Svc: Supported Employment	2	0	0	0	0	
<b>Lifetime Living, Inc.</b>	26	21	16	19	29	
PASRR Spec Svc: Day Hab (3+hrs)	1	1	1	1	1	
PASRR Spec Svc: Indep Living Skills Trng	25	20	15	18	28	
<b>South Texas Behavioral Institute</b>	7	-	-	-	-	
PASRR Spec Svc: Behavioral Support	7	-	-	-	-	



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# **AACOG Employment Services & Bexar Technical Advisory Committee for Persons with Disabilities**



## **Employment Pilot Projects with HHSC**

Employment Apprenticeship Project: Received renewal grant. Started up January 3rd 2022 for year two and graduated May 19th 2022. Twelve apprentice currently in the IT and Animal Care Services (ACS program).

2022 Apprentice Graduation Ceremony:



# Apprenticeship Program

- Grant funded from the TX HHSC.
- 15 week paid (\$10/hour) program.
- Partnered with City of SA Animal Care Services & Siver Solutions, LLC.
- 12 Apprentice (2 Cohorts) with IDD Diagnosis
- Monday-Wednesday (9:30am-1:30pm) work days
- Thursdays (9:30am-1:30pm) Soft Skills Curriculum Class: Resume Writing, Interviewing, Job Search, etc.
- Program staff, job coaches, supervisors provide individualized feedback to apprentices to enhance skill development, strengths and interests.
- Six (6) Apprentice have received job offers in Information Technology (IT).

# Electronic Tablet Project

- Grant funded from the TX HHSC – Electronic Tablet Job Coaching Project
- This project will include the use of electronic tablets and the application software (App) currently available along with video to provide individuals with interactive technology that lessens their dependency on assistance/intervention from others in person.
- Participant will receive an Ipad that is preloaded with Apps.
- Project lasts for 3 months (12 hours/week)





## Overview 2022

2022 Referrals Received Census	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
In Waiver Services	5	7	10	
Non-Waiver Services	1	1	1	
Not connected with services	5	5	12	
Referral w/o Medicaid	5	5	5	
New Job placements	4	8	16	
<b>Total Served</b>	<b>20</b>	<b>26</b>	<b>44</b>	

### Apprenticeship

12

### Tablet

0

### Total Utilized Up To Date

\$



# Employment Program with TWC-VRS

**Employment Services (ES)**- program provides comprehensive recruiting, job search, and related services to businesses and job seekers to connect employers seeking workers and individuals seeking employment. There are currently 44 TWC individuals receiving services and several incoming referrals. Clients are achieving benchmarks regularly, employers gained and have individuals placed at their companies are: E-Controls, Tower Semiconductor, Fiesta Texas, 4M building solutions, Magnolia Pancake Haus, Morgan's Wonderland and many more!

Employers we're partnered with interested in hiring, Frontier Enterprises (Jim's, La Fonda, Magic Time Machine, Frontier burger) Whataburger, Silver Solutions LLC, Fort Sam ISD, Texas Roadhouse, ABM, Marco's Pizza, Allied Health, Forward Edge A.I.

**Services include:** Job Skills Training (JST) and Bundled Job Placement Services, Career Development training, Resume Building, Professional Development trainings, Vocational Adjustment Training (VAT), Autism Support, and more.



## Overview 2022

<b>2022 Individuals Served Census</b>	<b>1<sup>st</sup> Quarter</b>	<b>2<sup>nd</sup> Quarter</b>	<b>3<sup>rd</sup> Quarter</b>	<b>4<sup>th</sup> Quarter</b>
TWC Job Placement/JST	21	28	32	
TWC Work Experience	9	12	1	
TWC Work Readiness (VAT)	1	7	10	
TWC Supported Employment	0	0	1	
<b>Total Served</b>	<b>22</b>	<b>35</b>	<b>44</b>	
<b>Successful Closures</b>				
<b>10</b>				
<b>Total Obligated Up To April 2022</b>				
<b>\$29,145</b>				





# Bexar Technical Advisory Committee for Persons with Disabilities

Jacquelyn Callanen, Bexar Elections Administrator-May 2022 Presentation to TACPD and reported no major issues with voting accessibility in Bexar County for persons with disabilities in the last election cycle. She will continue to update TACPD on any access issues that Bexar County receives notification of from precinct election judges throughout the county.

Leilah Powell, Executive Director, [Local Initiatives Support Corporation](#) (LISC), a national nonprofit that provides financing and support for community development around the country. As one of almost 40 local offices, LISC San Antonio works with local government, community development corporations and other nonprofits to revitalize neighborhoods and catalyze opportunity. LISC San Antonio is helping to develop and administer a service-enriched housing coalition in the Bexar County area to research, educate, advocate and secure funding for housing that supports vulnerable populations, including those experiencing homelessness, intellectually/developmentally disabled adults, mental health care consumers, those with physical disabilities and the criminal justice system-involved population. LISC is working with the Housing Authority of Bexar County on the Housing Choice Voucher and Family Self Sufficiency Action Plans respectively to ensure equitable county housing options for persons with disabilities.

## For Further Contact

Arnold Ferguson, Community Services Manager

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Virginia Charles, IDDS Assistant Director

(210) 832-5021

[VCharles@aacog.com](mailto:VCharles@aacog.com)





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# Waiver Program

**Presented to: Intellectual and Developmental Disability Services Advisory  
Committee**

**Presented by: Jennifer Caruso, Waiver Services Manager**

**June 14, 2022**



# HCS Waiver Services

	HHCC	OHFH	SvL	RSS/GH	Grand Total
<b>Number Supported in HCS</b>	<b>1422</b>	<b>310</b>	<b>215</b>	<b>448</b>	<b>2395</b>

- 66 Active HCS Providers in Bexar County

# HCS Provider Breakdown

Provider	# Served
A FAMILY CHOICE CDS LLC	1
A TAP INC	2
A TEXAS HEART FOR FAMILIES INC	4
AAA SPECIAL HEALTH SERVICES LLC	26
AC & C HSC INC	1
ADVANTAGE CARE SERVICES	180
AHORA Y SIEMPRE INC	3
AKA HEART TO HOME LLC	47
AMAZING GRACE HEALTHCARE SERVICES,	3
AMAZING HOME COMMUNITY SERVICE	59
APPROVED QUALITY CARE TEXAS,INC.	29
AYONG HEALTHCARE LLC	1
BERRY FAMILY SERVICES, INC.	1

Provider	# Served
CALAB, INC,	81
CDS IN TEXAS	16
COASTAL AREA SUPPORT ALTERNATIVES,	2
COMMUNITY OPTIONS OF TEXAS	70
CONSUMER DIRECT	1
COUNCIL OAKS COMMUNITY OPTIONS, LTD	28
D & S COMMUNITY SERVICES	134
DAYBREAK COMMUNITY SERVICES TEXAS L	116
DEPENDABLE CARE SERVICES INC	17
DESTINATION INDEPENDENCE LLC	9
DIVINITY CARE CENTER	1
DOVE'S HAVEN	46

Provider	# Served
EDUCARE COMMUNITY LIVING CORPORATIO	112
EDUCARE COMMUNITY LIVING-NORMAL LIF	47
ENCHANTMENT LIVING HHC LLC	6
ENDLESS OPPORTUNITIES	3
EVERY MOMENT MATTERS ADMINISTRATIVE	15
FIG TREE HOME AND COMMUNITY-BASED S	1
GENESIS DISABILITY CARE PROVIDER IN	3
GOOD HOME COMMUNITY LIVING INC	7
GREAT LIFE SERVICES, LLC	3

# HCS Provider Breakdown

Provider	# Served
HILL COUNTRY SAN ANTONIO MANAGEMENT	88
HOMELIFE AND COMMUNITY SERVICES, IN	129
HUMAN SERVICES CENTER	26
INTEGRATED COMMUNITY SERVICES, INC.	14
JADE COMMUNITY CARE INC	1
JUST LIKE HOME	8
KIRKLAND MINISTRIES INC	5
LIFE CHOICES UNLIMITED, INC.	9
LIFETIME LIVING, INC.	194
MAOFU HOME HEALTH CARE SERVICES, IN	28
MAPLES ENTERPRISES INC	1
MARY WEDDINGTON	4

Provider	# Served
MELISSA ROXANNE ACOSTA	15
MILAGRO DISCOVERY MR COMMUNITY SERV	15
MISSION ROAD DEVELOPMENTAL CENTER	153
PASO A PASO INC.	3
PREMIEANT INCORPORATED	91
R & K SPECIALIZED HOMES, INC.	52
REACHING MAXIMUM INDEPENDENCE	58
REDEEM CENTER	43
REGENCY COMMUNITY SERVICES, INC.	47
ROBERT MORRIS	2

Provider	# Served
SHINE ON GROUP HOMES, LLC	18
SPECIAL HOME CARE LIVING CENTER	1
STELLA OBI	9
TEXAS HCS INC.	19
THE CENTER FOR HEALTH CARE SERVICES	158
TOTAL CARE HOME HEALTH INC	2
TOTAL FRIENDLY CARE SERVICES INC	9
TRIED AND TRUE HOME CARE SERVICES,L	19
ULTIMATE LIVING CENTER	1
UNIOS, INC.	11
YES, I CAN, INC.	73



# TxHmL Waiver

Provider	#
ACUMEN FISCAL AGENT LLC	1
ADVANTAGE CARE SERVICES	3
AHORA Y SIEMPRE INC	1
AKA HEART TO HOME LLC	12
AMAZING HOME COMMUNITY SERVICE	11
CDS IN TEXAS	66
CENTER FOR HEALTH CARE SERVICES	18
COMMUNITY OPTIONS OF TEXAS	2
CONSUMER DIRECT	6
DESTINATION INDEPENDENCE LLC	3
EDUCARE COMMUNITY LIVING CORPORATIO	3

Provider	#
EVERY MOMENT MATTERS ADMINISTRATIVE	16
GREAT LIFE SERVICES, LLC	2
HELPING RESTORE ABILITY	1
HOMELIFE AND COMMUNITY SERVICES, IN	50
IMAGINE ENTERPRISE, INC.	1
LIFETIME LIVING, INC.	74
PASO A PASO INC.	3
PREMIEANT INCORPORATED	8
REDEEM CENTER	2
THLWCA07	5
<b>Grand Total</b>	<b>288</b>

288 TxHmL individuals supported by 21 active providers.



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# **Texas Council for Developmental Disabilities (TCDD) & Humana**

**Presented to: Intellectual & Developmental Disability Services Advisory Committee**

**Presented by: Antonio Martinez**

**March 01, 2022**





*Support &  
Empowerment for Older  
Adults with IDD & their  
Caregivers  
Program*



## Overview

Five year grant awarded to AACOG by the Texas Council for Developmental Disabilities (TCDD) in May 2019

Goals:

- Seeks to identify gaps in Texas for older adults with an intellectual/developmental disability (IDD) and caregivers
- Educate older adults with IDD and caregivers on aging
- Implement a local/state policy change to the older adult with IDD



## Program:

- Classes are focused on health, finances, spirituality, caregiver care, nutrition, and physical fitness
- Class schedule available or tailored to fit individual/caregiver's schedule

## Where:

- Offered in-person and online within AACOG's 13-county service area; and online only to the other 241 counties in Texas
  - Those located outside of AACOG's region are offered a tablet to participate in the program which has data service and remote login for assistance in navigation



## Who can participate:

- Caregivers
  - Formal/informal caregivers in a paid/unpaid role and can or cannot be living with the individual
- Individuals with IDD
  - Have to be over the age of 18
  - Do not have to be receiving services in a Waiver or Non-Waiver program
- Professionals in the field



## Data:

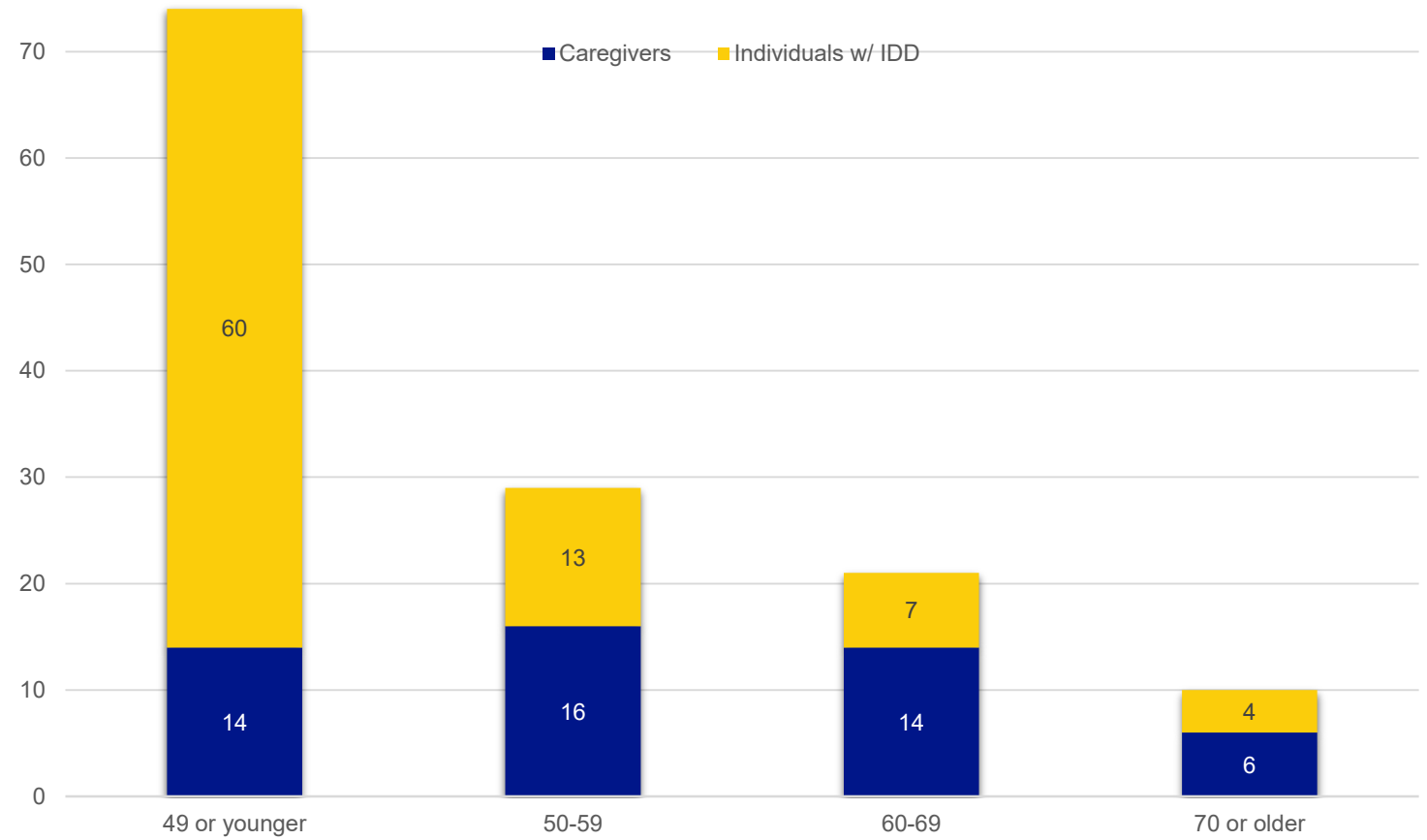
- Surveys given at the during the program on Social Determinants of Health and Quality of Life
- Surveys are done on the individual and caregiver separately
- Data then collected through IBM's Statistical Package for the Social Sciences (SPSS); which will helps us determine effectiveness of the program and what aspect are impacting the individual and caregiver's quality of life

## Completion of Program:

- Health & Wellness staff offer navigation services for a full year to address gaps in quality of life and assist in implementation of material learned through the class



## PARTICIPANT AGES





*TCDD COVID-19  
Access  
Program*



## Overview

- Funding received from TCDD in October 2021 to provide transportation for those wanting to receive their COVID-19 vaccine or booster
- Available to individuals with IDD, caregivers, families, friends and professionals within AACOG's 13-county service area
- Transportation provided by Uber or Lyft
  - Wheelchair accessible vans (WAV) are available
  - Personal Care Assistants are available
- Basic demographics recorded for grant reporting purposes
- Organizing open discussion with Alamo Colleges in April





*Humana Gym*  
*Access*  
*Program*

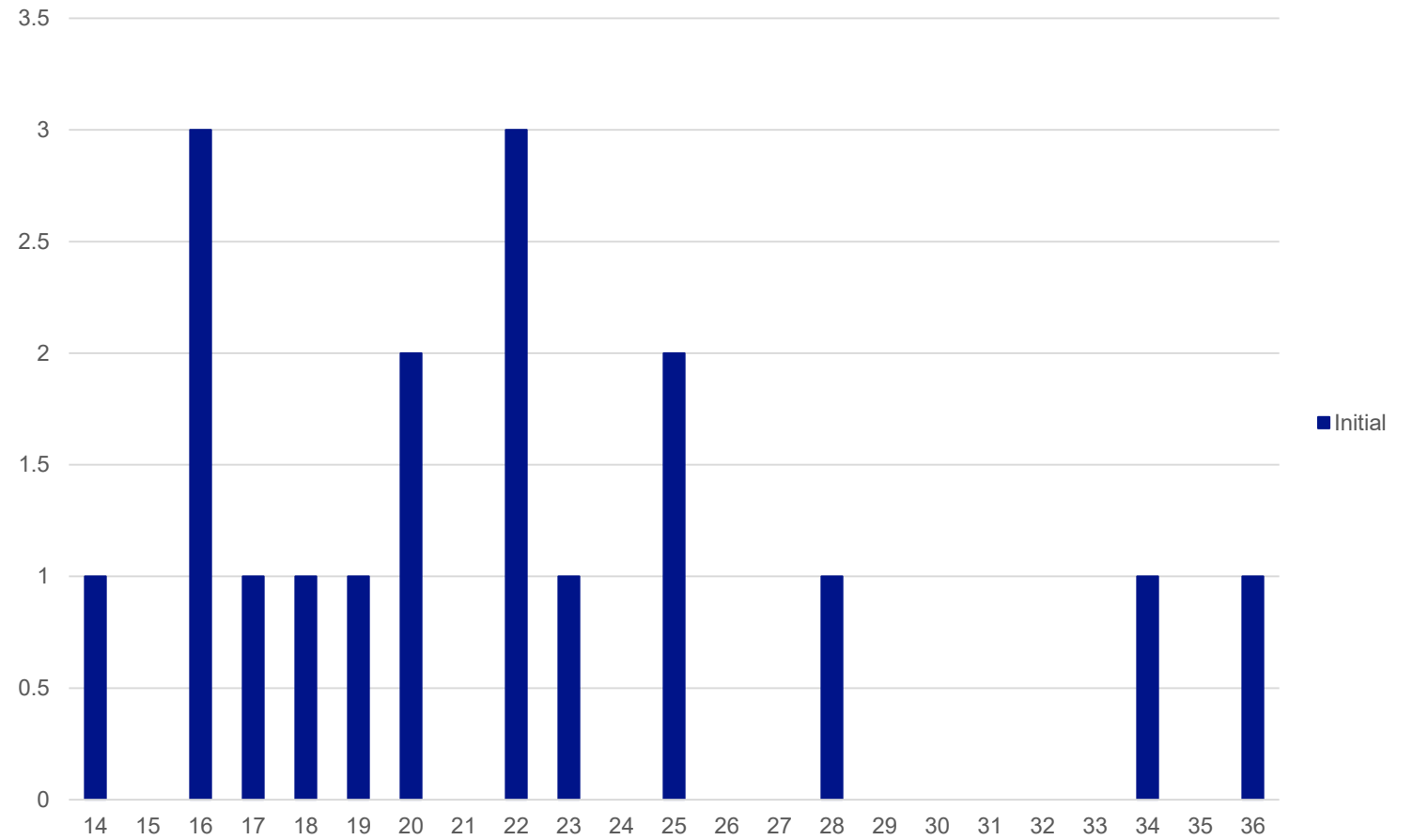


## Overview

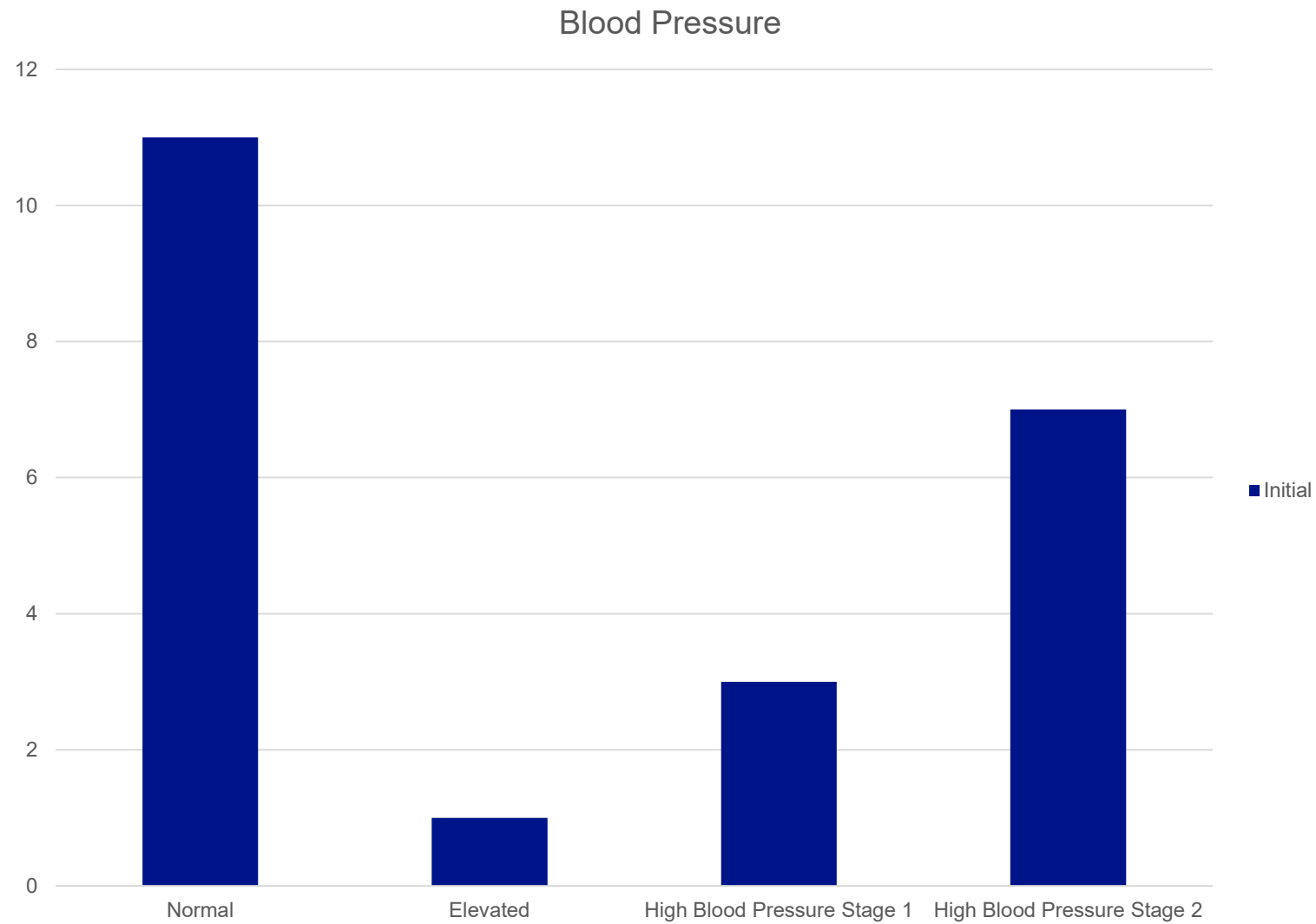
- Funding received from Humana December 2021 to provide one year paid gym memberships at the gym of the individual's choice
- Available to individuals with IDD within AACOG's 13-county service area
- Biometric screening and Quality of Life survey given to individuals
- Basic demographics recorded for grant reporting purposes
- Supplemented with the Support & Empowerment program
- 26 as of February 18, 2022



## Quality of Life

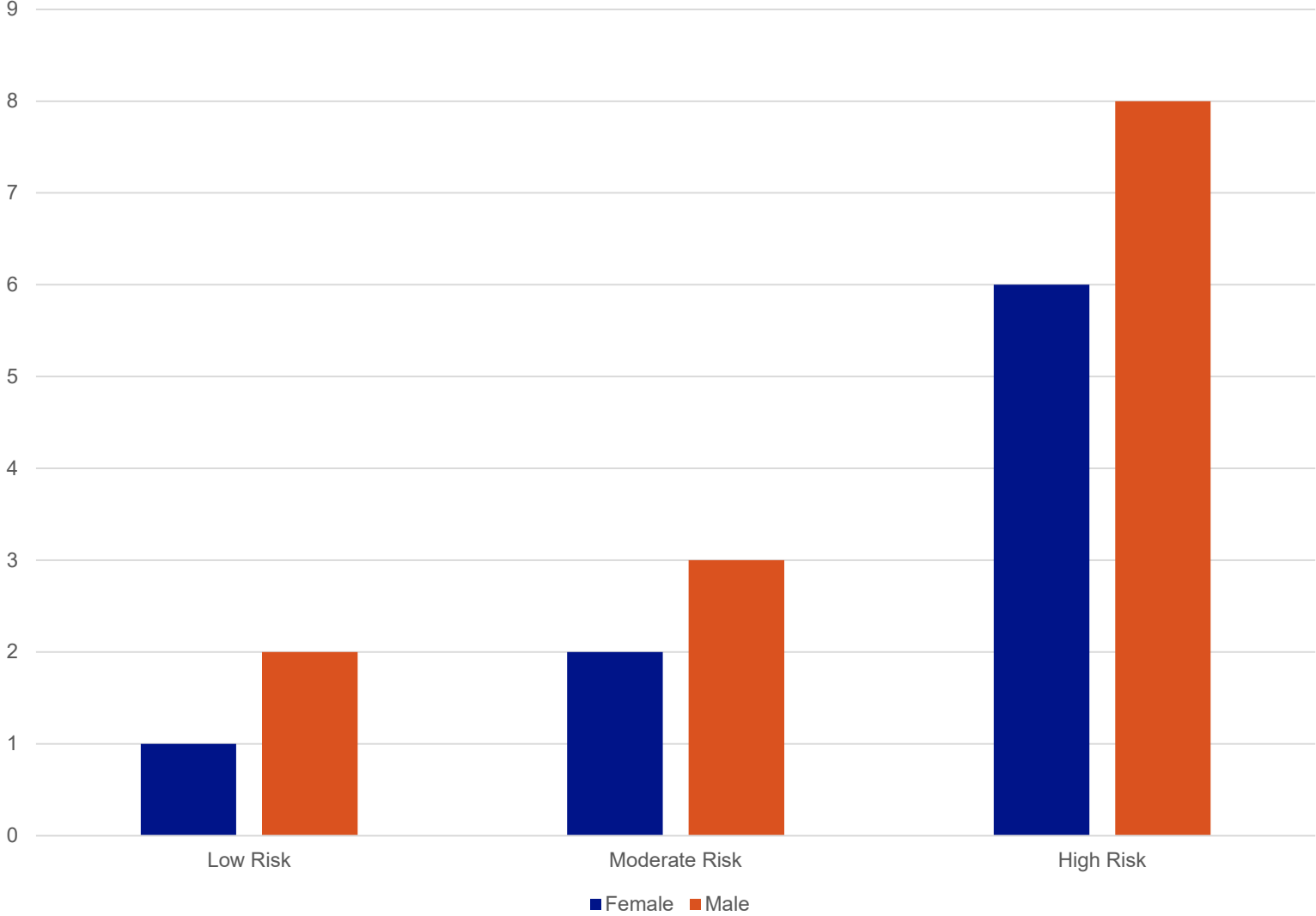


- Quality of life does not include 4 individuals of 22 survey as of February 16, 2022.
- A low number of quality of life of 14 indicates a great quality of life as opposed to its counterpart and max score of 48.





### Waist to Hip Ratio



Contact information for our  
Support & Empowerment  
program, COVID-19  
Transportation or Gym Access  
Grant:

Antonio Martinez

(210)837-8077

[amartinez@aacog.com](mailto:amartinez@aacog.com)

Diana Chavarria

(210)334-7023

[dchavarria@aacog.com](mailto:dchavarria@aacog.com)





# Transition Support Team

*presented to*

**Advisory Committee**

*presented by*

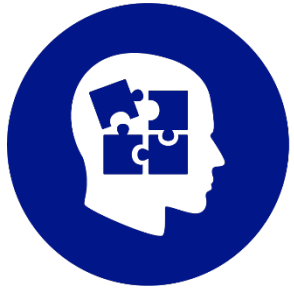
**Emily Roman, LMSW**

Transition Support Team Manager

**Date of Presentation**

March 1, 2022



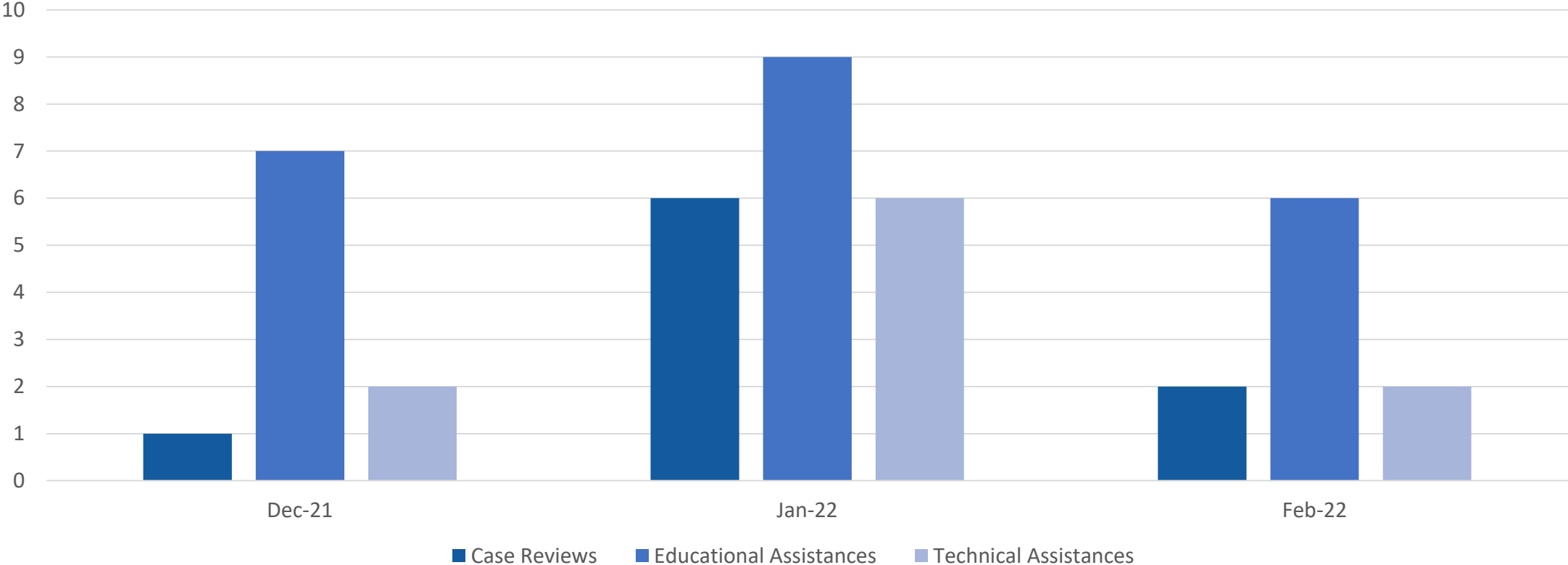


IDD TRANSITION  
SUPPORT TEAM

**AACOG**

# Transition Support Team Progress

Assistances Provided



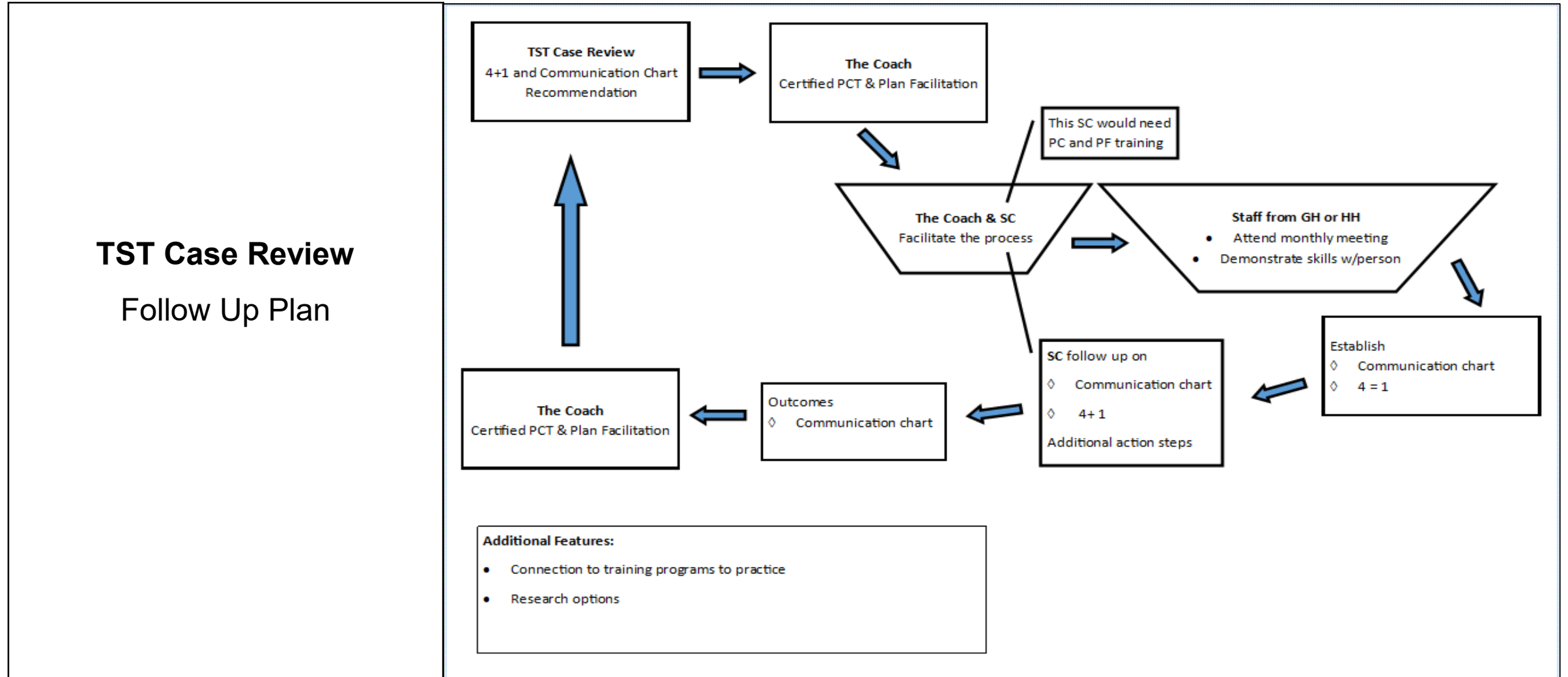




IDD TRANSITION  
SUPPORT TEAM

**AACOG**

# Transition Support Team Program Development





IDD TRANSITION  
SUPPORT TEAM

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**AACOG**

- Questions?
- Concerns?

## IDD Services Director's Quarterly Report

A. Staffing Updates

B. Grant Applications/Awards

Month Vetted	Funding Agency	Program/Grant	Amount	Funded?
Feb-20	HHSC	CLASS Case Management	unspecified	pending
Feb-20	HHSC	CPW Case Management	unspecified	pending
May -21	TJCMH	Sequential Intercept Mapping	\$25,000	yes
May-21	Community Cares Corps	Community Volunteer Program	\$120,000	yes
Jul-21	ACL	Community Collaborations Employment Program	\$1,125,000	no
Sep-21	Bexar County	Jail Liaison	\$200,000	yes
Oct-21	TCDD	Vaccine Access	\$200,000	yes
Nov-21	Kronkosky Foundation	LTSS Interest List Pilot	\$100,000	yes
Feb-22	HHSC	TANF Pandemic Emergency Assistance Funds	\$308,777	yes
Dec-21	TCDD	IDDS – Older Adults renewal 3	\$175,000	yes

C. Health and Human Services Commission, State Medicaid Managed Care Advisory Committee

As per the Texas Administrative Code Rule 351.805(b), the purpose of the SMMCAC is as follows:

1. The SMMCAC advises HHSC on the statewide operation of Medicaid managed care, including program design and benefits, systemic concerns from consumers and providers, efficiency and quality of services, contract requirements, provider network adequacy, trends in claims processing, and other issues as requested by the Executive Commissioner
2. The SMMCAC assists HHSC with Medicaid managed care issues
3. The SMMCAC disseminates Medicaid managed care best practice information as appropriate.

In the May 2022 meeting SMMCAC received presentations from HHSC and provided feedback on: a. Status on 1115 waiver extension and transition; b. Managed care organization report card update; c. Medicaid autism services policy update; d. Overview of HHSC's plan for ending continuous Medicaid coverage; e. Dental benefit for adults in STAR+PLUS update from House Bill 2658 and Senate Bill 1648, 87th Texas Legislature; f. Rider 20 implementation update, 2022-23 General Appropriations Act, S.B. 1, 87th Legislature, Regular Session, 2021 (Article II, HHSC); g. Medicaid and CHIP Teleservices update from HB 4, 87th Texas Legislature.

Additionally, Jacob Ulczynski was elected as the committee chair.

#### D. Texas Council for Community Centers, Local Authority Workgroup (LAW)

The Texas Council of Community Centers represents the 39 public Community Center throughout Texas that provide services and support for people with intellectual and developmental disabilities, serious mental illness, and substance use disorders. The Local Authority Workgroup is a small working group of Local IDD Authority Directors that are able to respond and coordinate on system-wide issues on a regular, monthly basis in between the larger quarterly gathering of all local IDD authorities.

Over the past quarter the LAW has been working to provide input to HHSC on the following: a. simplify waiver enrollment extension requests process; b. HB3720 Interest List Questionnaire update; c. LIDDA Staff Qualification Adjustments; c. administrative simplification for Contract Accountability Office audits; d. monthly case rate for IDD Targeted Case Management proposal; e. issues with CSIL/TMHP data migration projects; f. Individualized Skills and Socialization Implementation.

#### E. Local Activities

- Hosted our 1st ever Apprentice Showcase on April 28<sup>th</sup>
  - The event allowed our IDD participants to display their skills and work-product to IT companies from across the San Antonio community
- Presented IDD Recognition & Response Training information to the Texas Police Association Leadership Conference held March 6-11 in Bandera.
  - The presentation generated significant interest from multiple agencies.
- Presented IDD Recognition & Response Training at the Texas Rangers annual conference on March 30th in Kerrville
  - 170 Texas Rangers were in attendance
- In coordination with Education Service Center Region 20, AACOG provided a training and technical assistance series to all school district police departments.
  - IDD Crisis Intervention & Crisis Respite was the first of the series, held March 22nd

- Community Needs Assessment Focus groups were held March 29th – 31<sup>st</sup>.
- Community Needs Assessment survey was distributed in April and May.
- Our IDD Apprentices graduated from their programs on Thursday, May 19th. The positive feedback on our apprenticeship program has generated interest in future apprenticeships with Toyotetsu, Security Services Federal Credit Union, and a potential grant opportunity in partnership with City of San Antonio, Workforce Development Office
- Presented IDD Recognition & Response Training to the Bastrop County Sheriff's Office on May 9th & 10th
- AACOG's IDD Services continues to be involved with Autism Lifeline Links (ALL). This will help to reduce the number of access points for autism services in the community.
- Sr. Director, Jacob Ulczynski, and Assistant Director, Virginia Charles, continue to be involved in the Multi Assistance Center (MAC) at Morgan's Wonderland Navigator Subcommittee. The goal of the group is to design how client navigation will function within the MAC collaboration.
- AACOG's IDD Services continues to partner with Southwest Texas Regional Advisory Council's (STRAC) Crisis collaborative. This will help ensure AACOG receives alerts when a person with IDD is emergency detained or presents in an emergency room. This is also helping to wrap supports around individuals with chronic re-occurrence of emergency detentions.
- AACOG continues to enhance IDD Services technological integrations by contracting with HASA, the local Health Information Exchange. This partnership provides daily alerts regarding Emergency Department visits and Hospital inpatient stays. We have been able to use this data feed to increase the quality of our service coordination.
- AACOG continues to host meeting space for the San Antonio League of Self Advocates (SALSA).
- AACOG continues actively participate in the Community Resource Coordination Group in Bexar County. Clients Rights Officer, James Almaguer, the designated POC.
- Completed HHSC audit in April with high scores and positive comments.
- AACOG IDD Services has partnered with University Hospital and created a Hospital Liaison position. The staff is co-located at the hospital and assists with triaging and identifying persons at the hospital for behavioral health treatment that may have an IDD diagnosis. We added a psychologist to this program this year with GREAT results!
- AACOG IDD Services has partnered with Bexar County and created a Jail Liaison position. The staff is co-located at the Adult Detention Center and assists with

triaging and identifying persons at the jail for criminal justice involvement that may have an IDD diagnosis.

- ACOG Board approved sign-on bonuses, and retention payments in order to help address workforce issues.

#### F. Legislative Updates

- The 88<sup>th</sup> legislative regular session begins January 10, 2023 and ends May 29, 2023 (140 days).

#### G. STAR+PLUS Pilot

- BACKGROUND/HISTORY: STAR+PLUS is a Texas Medicaid managed care program integrating the delivery of Acute Care Services and Long-Term Services and Supports (LTSS). The STAR+PLUS Program operates under Section 1115 of the Social Security Act as part of a demonstration project and Section 1915 of the Social Security Act as part of the Texas § 1915 (c) waivers to expand the Medicaid managed care delivery system statewide and provide home and Community-Based Services under a Medicaid managed care model. Health and Human Services Commission (HHSC) released the state-wide procurement for STAR+PLUS on 3/31/2022.

House Bill 4533, 86th Legislature, Regular Session, 2019, directs the Health and Human Services Commission (HHSC) to develop and implement a pilot program through STAR+PLUS Medicaid managed care to test person-centered managed care strategies and improvements under a capitated model for the delivery of Long-Term Services and Supports (LTSS) for people with Intellectual and Developmental Disabilities (IDD), Traumatic Brain Injury (TBI), Acquired Brain Injury (ABI), and people with similar functional needs as a person with IDD. The Pilot Program must implement by September 1, 2023, and operate for at least 24 months.

House Bill 4533 also directs that following the conclusion of the pilot the following IDD programs be transitioned to a Medicaid managed care model:

- i. Texas Home Living (TxHML) - September 1, 2027
  - ii. Community Living Assistance and Support Services (CLASS) - September 1, 2029
  - iii. Home and Community-based Services (HCS) and Deaf-Blind Multiple Disabilities (DBMD) - September 1, 2031
  - iv. residential services under HCS, DBMD, and Intermediate Care Facilities - deadline not specified
- Of note is that the pilot requires integrated service coordination of acute care services and LTSS. Currently, persons with IDD receive service coordination of acute care services through their Medicaid managed care organization and

service coordination of their LTSS through the Local IDD Authority. HHSC has identified the Bexar managed care service delivery area, consisting of: Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, and Wilson, as the preferred location for the pilot program. Contracting with Medicaid managed care organizations to provide Service Coordination as part of the STAR+PLUS pilot will enable AACOG to continue serving in the historical LIDDA role as the primary provider of case management for persons with IDD and related conditions

- AACOG Board approved entering into non-binding Letters of Intent (LOI) with managed care organizations bidding on the HHSC STAR+PLUS managed care product line
- AACOG has entered in discussions with 8 known MCOs bidding on the Bexar service deliver area.